|       |                              |   | Tender Ref No: TNeGA/OT/DET/2022-2023   |   |  |
|-------|------------------------------|---|---|---|--|
|       | Reply to the Pre-bid queries |   |   |   |  |
| S.No. | Page No/Clause               | Title                                   | Query   | Reply   |  |
|       | 25/224                       |   | Is the developed module been integrated with other modules ?  | Other modules have to be developed based on the data captured through the registration module.  |  |
| 1     | 36/ 8.8.1                    | Registration Module                     |   | Hence it has to be integrated   |  |
| 2     | 36/ 8.8.1                    | Registration Module                     | Is the registration module have the aadhaar integration done while candidate registration ?   | Yes   |  |
| 3     | 36/ 8.8.1                    | Registration Module                     | Is the developed module gone through VAPT ?   | NO  |  |
| 4     | 36/ 8.8.1                    | Registration Module                     | Is the developed module got the UAT clearence from department ?   | Yes   |  |
| 5     | 36/ 8.8.1                    | Registration Module                     | Is the developed module has the detailed fucntional, configurational and implementation documents ;   | Yes   |  |
| 6     | 36/ 8.8.1                    | Registration Module                     | Is the developed module has Database table dictionary and key mappings  | Yes   |  |
| 7     | 20                           | De sisteration Mandada                  | in case if the above details are not available, will TNEGA provide additional fund provisions-  | The details such as functional, configurational & implementation documents are available with the   |  |
| /     | 36                           | Registration Module                     | because, the vendor might need to build the module from scratch.  | Department of Employment & Training   |  |
| 8     | 36/ 8.8.2                    | Vacancy Module                          | Approximate levels of approval?   | Three level of approval   |  |
| 9     | 36/ 8.8.2                    | Vacancy Module                          | How many validation levels are there, how many filters to be applied.   | Age,qualification, %, date of registration, NCO Priority, Community, District,Taluk,Village.<br>10 or more validation levels and filters  |  |
| 10    | 37/ 8.8.3                    | Employment Market<br>Information Module | How are the EMI units defined and managed? Need more clarity  | Details of Employees working in Private and Government Employers have to be captured and tabulated  |  |
| 11    | 37/ 8.8.3                    | Employment Market<br>Information Module | Approximate number of reports and maximum No. of pages.   | Approximately 50 reports. Few (less than 5) reports may have 5000 pages.  |  |
| 12    | 37/ 8.8.3                    | Employment Market<br>Information Module | How the EMI works and how we are going to handle?   | Details of Employees working in Private and Government Employers have to be captured and<br>tabulated   |  |
| 13    | 37/ 8.8.3                    | Employment Market                       | is it data entry or API integration?  | It is not a data entry process. The data of unemployed youth are captrued maintained and  |  |
| 15    | 57/ 0.0.5                    | Information Module                      | How many stakeholers are involved in this process?  | sponsored to the employers based on their request.  |  |
| 14    | 37/ 8.8.4                    | Unemployment Assistance<br>Scheme       | Integration with Whatsapp requires prerequisite from department side. Please confirm if this will be done prior to project completion           | Yes   |  |
| 15    | 37/ 8.8.4                    |   | Is this data enrty or integration with another system?  | Intergation has to be done with 3 more portals  |  |
| 16    | 37/ 8.8.4                    | Unemployment Assistance<br>Scheme       | What type of integrations? How many interaction points?   | It is not a data entry process. The data of unemployed youth are captrued maintained and<br>sponsored to the employers based on their request.  |  |
| 17    | 37/ 8.8.4                    | Unemployment Assistance<br>Scheme       | Approximate number of rules in coming up with the payment details   | 5 or more rules<br>Under Uenemployement Assistance module Age, Date of registraion and qualifcation ,income and<br>maximum years.   |  |
| 18    | 37/ 8.8.4                    | Unemployment Assistance<br>Scheme       | How is the return information received? Will this be data entry by the department?  | It is not a data entry process. The data of unemployed youth are captrued maintained and sponsored to the employers based on their request.   |  |
| 19    | 38/8.8.5                     | Vocational Guidance                     | Approximate number of pages in the reports/forms.   | 10 pages in a reports/forms, however, It depends upon the filters .   |  |
| 20    | 38/8.8.5                     | Vocational Guidance                     | Mode of information update about the career guidance it related links? Is career gudaince part of the scope of only data entry and redirection? | Two types of input will be there. One is the individual institution will input their detail and it will be approved by the concerned district. Another one the admin can update the details |  |
| 21    | 38/8.8.5                     | Vocational Guidance                     | More details needed to provide effort.cost estimate   | Details will be input by the individual or by exchange users  |  |
| 22    | 38/8.8.5                     | Vocational Guidance                     | Approximate number of reports/forms   | 10 pages in a reports/forms. However, It depends upon the filters.  |  |

| Image: Part of the state of the st        |    |           |                         |  |  |
|--|----|-----------|-------------------------|--|--|
| 23     40/8.6.6     All based chatter     Desc drabter has to get the analytics sport? NO       23     40/8.6.6     All based chatter     Desc drabter has to get the analytics sport? NO       24     40/8.6.6     All based chatter     Desc drabter has to get the analytics sport? NO       25     40/8.6.7     All based chatter     Desc framework     Any dist and disp option? NO       26     40/8.6.7     All based chatter     Desc framework     Any dist and disp option? NO       26     40/8.6.6     All based chatter     Desc framework     Any dist transfer and/or base framework       26     40/8.6.6     All based chatter     Desc framework     Any dist transfer and/or base framework       28     40/8.6.6     All based chatter     Social framework     Any dist transfer and disp option?       29     40/8.6.6     All based chatter     Social framework     Any dist transfer and disp option?       24     40/8.6.6     All based chatter     Social framework     Any dist transfer and disp option?       26     40/8.1     Legrey Data Mitter     Social framework     Yes       26     40/8.1     Legrey Data Mitter     So  |    |           |                         | Does chatbot has to do the any 3rd part integration, get the access and display it here? | It should be on online and AI based real time interaction.                                     |
| 28     40/8.5     bits of "generation" feature?     bots of table read conference management ?2 00       29     40/8.5.5     bits table type and bits table type handling value random val   |    |           |                         | Does chatbot has to give the analytics report?   | Does chatbot has to do the any 3rd part integration, get the access and display it here? NO    |
| 23     40/E8.6     Series in the tokep the auditor vicion rusking?     does it "dimension" rusking? NO<br>Sould it maintain any contact management?       28     40/E8.6     At based obted<br>we splitching optically increases<br>any contact management?     Any real-time monitoring?<br>Any real-time monitoring?       29     40/E8.6     At based obted<br>we splitching optically increases<br>any real-time monitoring?     Any real-time monitoring?<br>Any real-time monitoring?       29     40/E8.6     Select and the optically increases<br>and rusk optically increases and rusk optically<br>any real-time monitoring?     Select and the optically increases<br>and rusk optically increases<br>and rusk optically increases<br>and rusk optically increases<br>and rusk optically increases and rusk optically<br>and rusk optically increases and rusk optically increases<br>and rusk optically increases and rusk optically increases<br>and rusk optically increases<br>and rusk optically increases<br>and rusk optically increases and rusk optically increases<br>and rusk optically increases and rusk optically increases<br>and rusk optically increases and rusk optically increases and rusk optically increases<br>and rusk optically increases and rusk optically increases and rusk optically increases<br>and rusk rusk optically increases and rusk rusk rusk optically increases and rusk rusk rusk rusk rusk rusk rusk rusk  |    |           |                         | Does chatbot need conference managment?  | Does chatbot has to give the analytics report? NO  |
| 23     40/8.8.5     All based chattor     Social Transagement??     Does it need :<br>Boost it need :<br>Any dig and drop option? NO<br>Any file transits any contact management?? NO<br>Does it need :<br>Any file transits any contact management??     Does it need :<br>Any dig and drop option? NO<br>Any file transits any contact management??       23     40/8.8.5     All based chattor     Any file transits any contact management??     Does it need :<br>Any file transits any contact management??       24     40/8.8.5     All based chattor     All pased chattor     Any file transits any contact management??       25     40/8.8.5     All based chattor     All pased chattor     Any rel-time monitoring?<br>Any rel-time monitoring? NO<br>Any rel-time moninting? NO<br>Any rel-time monintim ?  |    |           |                         | does it "@mention" feature?  | Does chatbot need conference managment? NO   |
| 23     40/8.8.5     All based chattor     Social Transagement??     Does it need :<br>Boost it need :<br>Any dig and drop option? NO<br>Any file transits any contact management?? NO<br>Does it need :<br>Any file transits any contact management??     Does it need :<br>Any dig and drop option? NO<br>Any file transits any contact management??       23     40/8.8.5     All based chattor     Any file transits any contact management??     Does it need :<br>Any file transits any contact management??       24     40/8.8.5     All based chattor     All pased chattor     Any file transits any contact management??       25     40/8.8.5     All based chattor     All pased chattor     Any rel-time monitoring?<br>Any rel-time monitoring? NO<br>Any rel-time moninting? NO<br>Any rel-time monintim ?  |    |           |                         | Does it has to keep the auditor visitor tracking?  | does it "@mention" feature? NO   |
| 2340/8.8.5All based chablesDesit in regi:<br>Rule if a unity option?<br>Any rota and drop option?<br>Any real-time monitoring feature?<br>Any real-time monitoring?<br>application's progress tracking option?<br>Any real-time monitoring?<br>Any real-time monitorin  |    |           |                         |  | Does it has to keep the auditor visitor tracking? NO   |
| 23     40/8.5.5     Self-sec:     Does it need:     Any drag and drop option?       24     40/8.5.6     At based chattor     Any real-time monitoring?     Any real-time monitoring feature? NO       25     40/8.5.6     Self-sec:     Self-sec:     Self-sec:       26     40/8.1     Liggery Data Migration     Any real-time monitoring?     Any real-time monitoring?       26     40/8.1     Self-sec:     Self-sec:     Self-sec:       27     40/8.1     Liggery Data     Assumption in the specific on any real-time monitoring?     Any real-time monitoring? NO       26     40/8.5     Self-sec:     Sec:     Sec:     Sec:       26     Advice Sec:     Sec:     Sec:     Sec:     Sec:       27     40/8.5     Self-sec:     Sec:     Sec:     Sec:       26     40/8.5     Self-sec:     Sec:     Sec:     Sec:     Sec:       28     40/8.5     Self-sec:     Sec:     Sec:     Sec:     Sec:     Sec:       29     40/8.1     Liggery Data Migration     To rigratet ling sec:     S  |    |           |                         |  |  |
| A<br>A<br>A<br>BAny drag and drop option?Any drag and drop option? NO<br>Any real-time monitoring feature?A<br>A<br>A<br>A<br>V real-time monitoring feature?Any real-time monitoring feature?Any real-time monitoring feature?A<br>A<br>V real-time monitoring feature?Any real-time monitoring feature?Any real-time monitoring feature?A<br>A<br>V real-time monitoring feature?Any real-time monitoring feature?Any real-time monitoring feature?A<br>A<br>V real-time monitoring feature?Any real-time monitoring feature?Any real-time monitoring feature?A<br>A<br>V real-time monitoring feature?Any real-time monitoring feature?Any real-time monitoring feature?A<br>V real-time monitoring feature?Any real-time monitoring feature?Any real-time monitoring feature?A<br>A<br>V real-time monitoring feature?Any real-time monitoring feature?Any real-time monitoring feature?A<br>V real-time monitoring feature?Any real-time monitoring feature?Any real-time monitoring feature?A<br>A<br>V real-time monitoring feature?To show any tability in the agent?Screen daming epiton?A<br>V real-time monitoring feature?Any real-time monitoring feature?NoA<br>A<br>V real-time monitoring feature?Any real-time monitoring feature?NoA<br>V real-time monitoring feature? <t< th=""><td></td><th></th><td></td><td></td><td></td></t<>  |    |           |                         |  |  |
| 23Avy Extransfer and file standing option?Avy file transfer and file standing option? NO2340/8.8.6Avy real-time monitoring Foture?Avy real-time monitoring Foture?2440/8.8.6A based chatterXeren sharing option?Meeting management?2540/8.1Legacy Data MigrationTragen option?Seren- hand ifter options?Seren-hand ifter options?2640/8.1Legacy Data MigrationAvy real-time monitoring Foture?No2640/8.1Legacy Data MigrationTragen option?Seren-hand ifter options?2740/8.1Legacy Data MigrationTragen option?Seren-hand ifter options?2840/8.1Legacy Data MigrationTragen option?Seren-hand ifter options?2940/8.1Legacy Data MigrationTragen option?Seren-hand ifter options?2940/8.1Legacy Data MigrationTragen option?Seren-hand ifter options?2040/8.1Legacy Data MigrationTragen option?Seren-hand ifter option?3040/8.1Legacy Data MigrationTragen option?Seren-hand ifter option?40Seren-hand ifter option?Seren-hand ifter option?Seren-hand ifter option?41Hold SerenceSeren-hand ifter option?Seren-hand ifter option?4240/8.1Legacy Data MigrationTragen option?Serence4340/8.1Legacy Data MigrationTragen option?Serence4404/8.1Legacy Data MigrationTragen option?Serence45 </th <td></td> <th></th> <td></td> <td></td> <td></td>  |    |           |                         |  |  |
| 2340/8.6Any real-time monitoring feature? NO<br>Any real-time monitoring?<br>application? progress tracking option?<br>application? progress tracking option?<br>Any real-time monitoring?<br>application? progress tracking option?<br>Any real-time monitoring?<br>application? progress tracking option?<br>Any real-time monitoring?<br>application? progress tracking option? NO<br>Streen sharing option?<br>Streen sharing option? NO<br>Streen sharing option?<br>Streen sharing option?<br>Streen sharing option?<br>Streen sharing option?<br>Streen sharing option? NO<br>Streen sharing option? NO<br>Tasks scheduled job to proceed? NO<br>Rotting facility to live agent?<br>Toke management system integrated in t?<br>Any oroitent management system integrated in t?<br>Any content management system integrated in t?<br>Any oroitent management system integrated in t?<br>Any oroitent management system int?<br>Any oroitent oro  |    |           |                         |  |  |
| 23Adv R8.5Adv real-line monitoring? NO<br>applications? progress tracking option?<br>All based halbotAdv real-line monitoring? NO<br>applications? progress tracking option? NO<br>Meeting management? NO<br>Serven hand filer options?<br>Serven hand filer option?<br>Tagging  |    |           |                         |  | ,  |
| 2340/8.8Al based chabotiapplication's progress tracking option?application's progress tracking option? NO2440/8.3Stack and File option?Stack and File option?Stack and File option?2540/8.1Legary Data MagationNo entergenerativeTrades scheduled job to proceed?2640/8.3BillingualAssumption is the department will provide all relaxed contents. Please clarifyYE2640/8.1Legary Data MagationTo provide all relaxed contents.Please provide more darky on the stable?2740/8.12Third Party IntegratedTo indow any stables?YE2840/8.13Legary Data MagationTo mage the legary data, will the database dictionary be provided?YE2940/8.12Third Party IntegratedTo mage the legary data, will the database dictionary be provided in the section 3.13YE2941/8.15Configurations stateProvide all relaxed contents.Please clarifyYE3144/9Degary Data MagationTo mage the legary data, will the database dictionary be provided in the section 3.13Please provide more darky on the workflow engine.Work flow is provided in the section 3.133244/9Deging provide all stables of the copy of the copy of the section 3.14Please provide more darky on the workflow engine.Optionary provided in the section 3.133344/9Key application and be the departent module has the capability ?YesYes3444/9.12Data PrincipesIndeveloped registration module has the capability ?Yes <t< th=""><td></td><th></th><td></td><td></td><td>-</td></t<>   |    |           |                         |  | -  |
| 2340/8.8.6Al based chatbotMeeting management? NO<br>Screen sharing option?<br>Screen sharing option?<br>Screen sharing option?<br>Screen sharing option?<br>Screen sharing option?<br>Screen sharing option?<br>Screen sharing option?<br>Tagging option?<br>Tagging option?<br>Tagging option? NO<br>Tagging option?<br>Tagging option?<br>Tagging option? NO<br>Tagging option?<br>Tagging option?   |    |           |                         | ,  |  |
| 24 40/8.9 Bilingual Screen sharing option? Screen sharing option?   24 40/8.1 Legacy Data Migration To migrate the legacy data, will the database dictionary be provided. YES   25 40/8.11 Legacy Data Migration To migrate the legacy data. will the database dictionary be provided. YES   26 40/8.11 Legacy Data Migration To migrate the legacy database if on event the database dictionary be provided. YES   27 40/8.13 Legacy Data Migration To migrate the legacy database if the database dictionary be provided. YES   29 42/8.15 Configuration system Peak provide more clarity on the orden system and approximate volume of the section 8.13   31 44/9 Mery application and be indicated with one datify 2 Yes   32 44/9 Kery application and be indicated with one datify 2 Yes   33 44/9 Kery application and be indicated with one datify 2 Yes   34 46/8.13 Legacy Data Migration New of the diverse of the orden system and approximate volume of the section 8.13   34 46/9 Kery application and be indicated with one datify 2 Yes   34 46/9 Kery application and be indicated with one datify 2 Yes   34 46/8 Kery application and be indicate and workflow engine. <td< th=""><td>23</td><th>40/8.8.6</th><td>AI based chatbot</td><td></td><td></td></td<>   | 23 | 40/8.8.6  | AI based chatbot        |  |  |
| Image: Section and filter options? Section and filter option? Tradisk schedule option? And filter option? Section a  |    | ,         |                         |  |  |
| 24     40/8.1     Legacy Data Migration     To survey and feedback option?     Survey and feedback option? NO       23     40/8.1     Resumption PA     Tagking option? NO       24     40/8.1     Legacy Data Migration     To slow any statistics ?? NO       25     40/8.11     Legacy Data Migration     To slow any statistics ?? NO       25     40/8.11     Legacy Data Migration     To migrate the legacy data, will the database dictionary be provided.     Yes       26     40/8.11     Legacy Data Migration     To migrate the legacy data, will the database dictionary be provided.     Yes       27     40/8.12     Third Parting Interport of Any multichand Partner's Migration     To migrate the legacy data, will the database dictionary be provided.     Yes       28     40/8.13     Legacy Data Migration     To migrate the legacy data, will the database dictionary be provided.     Yes       29     42/8.13     Legacy Data Migration     New may class and migration in the workflow engine.     Workflow will be acted and Workflow will be at 3 stages 1. Candidate 2 Stechange moreic antity on record level mapping, workflow rangement.     Dynamic reports will be based on the input data and Workflow will be at 3 stages 1. Candidate 2 Stechange users. 30 Employers       30     42/9   |    |           |                         |  |  |
| Imaging option?Tagging option?Tagging option?Tagging option?Tasks schedule job to proceed?Bouting facility to live agent?Bouting facility to live agent?Bouting facility to live agent?Tasks schedule job to proceed?Bouting facility to live agent?Bouting facility to live agent?Bouting facility to live agent?Zeit analgement system integrated in it?Task schedule job to proceed?Bouting facility to live agent?Bouting facility to live agent?Zeit analgement system integrated in it?Task schedule growth and system integrated in it?Any multichame isture?Any multichameZeit analgement system integrated in it?Task schedule growth and system int?Any multichameAny multichameZeit analgement system integrated in it?Task schedule growth and system int?Any multichameAny multichameZeit analgement system int?Task schedule growth and system int?Any multichameAny multichameZeit analgement system int?Task schedule growth and system int?Any multichameAny multichameZeit analgement system int?Task schedule growth and system int?Any multichameAny multichameZeit analgement system int?Task schedule growth and system and approximate volue of the instruct and system int?Any multichameZeit analgement system int?Task schedule growth and set and se  |    |           |                         |  |  |
| 24 40/6.1 Legary Data Migration To also scheduled job to proceed? NO Routing facility to live agent?   25 40/6.11 Legary Data Migration Notice facility to live agent? To show any statistics ??   26 40/6.12 Legary Data Migration To ingrate the legary data, will the database dictionary be provided. Yes   27 40/6.12 User Management 4, system integrated into expression of the database dictionary be provided. Yes   28 40/6.13 Legary Data Migration Now many testistics ?? More management 4, system integrated into expression of the database dictionary be provided. Yes   27 40/6.11 Legary Data Migration Now many years of data need to be migrated into new system and approximate volume of the database dictionary be provided. Yes   28 40/6.13 User Management 8, Please provide more clarity Entry level portal will be trealshavaiappu. Data have to be feched from this to other 3 portals   29 42/8.15 Configuration system Need more clarity on the workflow engine. Work flow is provided in the section 8.13   30 42/9 Key application and is the developed registration module has this capability ? Yes   31 44/9 Key application and is the developed registration module has this capability ? Yes   33 44/9 Key application and is the developed registration module has thi   |    |           |                         |  |  |
| 24 40/8.9 Bilingual<br>Asymptotic Strangement system in IR2<br>Any multichannel feature?<br>Any content management system in IR2<br>Any multichannel feature?<br>Any pro-active chat option?? Botting facility to live agent?<br>Tacket management system in IR2<br>Any multichannel feature?<br>Any pro-active chat option??   24 40/8.9 Bilingual<br>Asymptotic the option? Assumption is the department will provide all relavant contents. Please clarify<br>Any pro-active chat option?? NO<br>Any multichannel feature? YES   25 40/8.11 Legacy Data Migration<br>Asymptotic the toption?? To migrate the taggay data, will the database dictionary be provided.<br>Ata. YES   26 40/8.12 Third Party Integration<br>Asymptotic the toption?? Provide all relavant contents. Please clarify<br>YES YES   27 40/8.12 Third Party Integration<br>Asymptotic the toption?? Provide all relavant contents. Please clarify<br>YES YES   28 40/8.12 Third Party Integration<br>Asymptotic the toption?? Provide all relavant contents. Please clarify<br>YES YES   29 40/8.13 Legacy Data Migration<br>Administration Provide all relavant contents. Please clarify<br>YES Yes   30 42/9 Key application and<br>Design principles Need more clarify on the workflow engine.<br>Number of dynamic reports required.<br>Number of dynamic reports required.<br>Number of dynamic reports required. Yes   31 44/9 Key application and<br>Design principles Is the developed registration module has this capability   |    |           |                         |  |  |
| Image: Note of the section of the s |    |           |                         |  |  |
| Image: Constraint of the set |    |           |                         |  |  |
| Any content management system in it?<br>Any multichannel feature?<br>Any multichannel feature?<br>Any multichannel feature?<br>Any multichannel feature?<br>Any multichannel feature?<br>No<br>Any multichannel feature?<br>No<br>YESAny content management system in it? NO<br>Any multichannel feature? NO<br>Any multichannel feature? NO<br>Any multichannel feature? NO<br>Any multichannel feature?<br>No<br>YES2440/8.9BilingualAssumption is the department will provide all relavant contents. Please clarify<br>to migrate the legacy data, will the database dictionary be provided.<br>data.YES2640/8.11Legacy Data Migratio<br>data.How many years of data need to be migrated into new system and approximate volume of the<br>data.[1970 to till date). Approximate volume is 30 GB.<br>data.2740/8.12Third Party Integration<br>data.Please provide more clarity<br>data.Entry level portal will be trivelaivaaippu. Data have to be feched from this to other 3 portals2840/8.13User Management &<br>data.Please provide more clarity on record level mapping, workflow management.Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate<br>2.Exchange users, 30 Employers2942/8.15Configuration System<br>Design principlesIs the developed registration module has this capability ?Yes3144/9Key application and<br>Design principlesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the developed registration module has this capabilit   |    |           |                         |  |  |
| Any multichannel feature?<br>Any pro-active chat option?? No<br>Any pro-active chat option?? No<br>Any pro-active chat option?? No<br>Any pro-active chat option?? No<br>Any pro-active chat option?? No<br>No<br>Pro-active chat option?? No<br>Pro-active chat option? No<br>Pro-active chat option? No<br>Pro-active chat option? No<br>Pro-active chat option?<br>Pro-active chat option?<br>Pro-active chat option? No<br>Pro-active chat option?<br>Pro-active chat option?<br>Pro-active provided in the section 8.132440/8.13User Management &<br>Pro-active option sectored level mapping, workflow management.<br>Design principles<br>Pro-active pro-active chat option record level mapping, workflow management.<br>Design principles<br>Pro-active pro-active pro-active pro-active pro-active pro-a   |    |           |                         |  |  |
| Image: Constraint of the section of |    |           |                         |  |  |
| 24   40/8.9   Bilingual   Assumption is the department will provide all relavant contents. Please clarify   YES     25   40/8.11   Legacy Data Migration   To migrate the legacy data, will the database dictionary be provided.   Yes     26   40/8.11   Legacy Data Migration   To migrate the legacy data, will the database dictionary be provided.   Yes     26   40/8.12   Third Party Integration   Please provide more clarity   Entry level portal will be trivelaivaaippu. Data have to be feched from this to other 3 portals     28   40/8.13   User Management & Administration   Please provide more clarity on the workflow engine.   Work flow is provided in the section 8.13     29   42/8.15   Configuration System   Need more clarity on record level mapping, workflow management.   Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate 2.Exchange users,30 Employers     30   42/9   Key application and besign principles   Is the developed registration module has this capability ?   Yes     31   44/9   Key application and besign principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and besign principles   Is the developed registration module has this capability ?   Yes     34 <td></td> <th></th> <td></td> <td></td> <td></td>  |    |           |                         |  |  |
| 2540/8.11Legacy Data MigrationTo migrate the legacy data, will the database dictionary be provided.Yes2640/8.11Legacy Data MigrationHow many years of data need to be migrated into new system and approximate volume of the data.[1970 to till date). Approximate volume is 30 GB.2740/8.12Third Party IntegrationPlease provide more clarityEntry level portal will be the velaivaaippu. Data have to be feched from this to other 3 portals2840/8.13User Management & AdministrationPease provide more clarity on the workflow engine.Work flow is provided in the section 8.132942/8.15Configuration SystemNeed more clarity on record level mapping, workflow management.Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate 2. Exchange users, 30 Employers3042/9Key application and Design principlesIs the developed registration module has this capability ?Yes3144/9Key application and Design principlesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the developed registration module has this capability ?Yes3513/ATender Schedule and DataIs the WME Exemption?Yes3513/ATender Schedule and DataIs the WME Exemption?Yes   |    |           |                         | Any pro-active that option??   | Any pro-active char option ?? NU   |
| 2540/8.11Legacy Data MigrationTo migrate the legacy data, will the database dictionary be provided.Yes2640/8.11Legacy Data MigrationHow many years of data need to be migrated into new system and approximate volume of the data.[1970 to till date). Approximate volume is 30 GB.2740/8.12Third Party IntegrationPlease provide more clarityEntry level portal will be the velaivaaippu. Data have to be feched from this to other 3 portals2840/8.13User Management & AdministrationPease provide more clarity on the workflow engine.Work flow is provided in the section 8.132942/8.15Configuration SystemNeed more clarity on record level mapping, workflow management.Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate 2. Exchange users, 30 Employers3042/9Key application and Design principlesIs the developed registration module has this capability ?Yes3144/9Key application and Design principlesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the developed registration module has this capability ?Yes3513/ATender Schedule and DataIs the WME Exemption?Yes3513/ATender Schedule and DataIs the WME Exemption?Yes   |    |           |                         |  |  |
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| 26   40/8.11   Legacy Data Migration   data.   Please provide more clarity     27   40/8.12   Third Party Integration   Please provide more clarity   Entry level portal will be trivelavaaippu. Data have to be feeched from this to other 3 portals     28   40/8.13   User Management & Administration   Pease provide more clarity on the workflow engine.   Work flow is provided in the section 8.13     29   42/8.15   Configuration System   Need more clarity on record level mapping, workflow management.   Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate 2.Exchange users, 30 Employers     30   42/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     31   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     32   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     34   46/9.1.2   Data Principles   Is the developed registration module has this capability ?   Yes     35   13/3   Tender Schedule and  | 25 | 40/8.11   | Legacy Data Migration   |  | Yes  |
| Image: Constraint of the section secont secton section section section section section sect                | 26 | 40/8 11   | Legacy Data Migration   | How many years of data need to be migrated into new system and approximate volume of the | (1970 to till date). Approximate volume is 30 GB.  |
| 27   40/8.12   Initial Party Integration   Provide more clarity on the workflow engine.   Work flow is provided in the section 8.13     28   40/8.13   User Management & Administration   Pease provide more clarity on the workflow engine.   Work flow is provided in the section 8.13     29   42/8.15   Configuration System   Need more clarity on record level mapping, workflow management.   Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate 2. Exchange users, 30 Employers     30   42/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     31   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     32   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     34   46/9.1.2   Data Principles   Is the legacy database is de-duplicated and all verified ?   Yes     35   13/4   Tender Sche  | 20 | 40/0.11   | Legacy Data Wigration   |  |  |
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| 28   40/8.13   Administration   Need more clarity on record level mapping, workflow management.   Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate 2.Exchange users, 30 Employers     29   42/8.15   Configuration System   Number of dynamic reports required   Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate 2.Exchange users, 30 Employers     30   42/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     31   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     32   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     34   46/9.1.2   Data Principles   Is the legacy database is de-duplicated and all verified ?   Yes     35   13/3   Tender Schedule and Data   Is there MSME Exemption?   REP clause prevails  |    | ,         | , ,                     |  |  |
| Administration   Administration   Administration     29   42/8.15   Administration   Need more clarity on record level mapping, workflow management.   Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate 2.Exchange users, 30 Employers     30   42/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     31   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     32   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     34   46/9.1.2   Data Principles   Is the legacy database is de-duplicated and all verified ?   Yes     35   13/3   Tender Schedule and Data   Is three MSME Exemption?   Kes   Kes  | 28 | 40/8.13   | •                       | Pease provide more clarity on the workflow engine.                                       | Work flow is provided in the section 8.13  |
| 29   42/8.15   Configuration System   Number of dynamic reports required   2.Exchange users, 30 Employers     30   42/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     31   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     32   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     34   46/9.1.2   Data Principles   Is the developed registration module has this capability ?   Yes     35   13/3   Tender Schedule and Data   Is the legacy database is de-duplicated and all verified ?   Yes  |    | -         | Administration          | Need as we also its an assessed level as a minimum 1.0                                   |  |
| 29   42/8.15   Configuration System   Number of dynamic reports required     30   42/9   Key application and<br>Design principles   Is the developed registration module has this capability ?   Yes     31   44/9   Key application and<br>Design principles   Is the developed registration module has this capability ?   Yes     32   44/9   Key application and<br>Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and<br>Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and<br>Design principles   Is the developed registration module has this capability ?   Yes     34   46/9.1.2   Data Principles   Is the legacy database is de-duplicated and all verified ?   Yes     35   13/3   Tender Schedule and Data   Is three MSME Exemption?   REP clause prevails  |    |           |                         | iveed more clarity on record level mapping, workflow management.                         |  |
| Image: Number of dynamic reports required   Yes     30   42/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     31   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     32   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and Design principles   Is the developed registration module has this capability ?   Yes     34   46/9.1.2   Data Principles   Is the legacy database is de-duplicated and all verified ?   Yes     35   13/3   Tender Schedule and Data   Is there MSME Exemption?   REP clause prevails  | 29 | 42/8.15   | Configuration System    |  | 2.Exchange users, 30 Employers   |
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| 3042/9Design principlesDesign principlesDesign principles3144/9Key application and<br>Design principlesIs the developed registration module has this capability ?Yes3244/9Key application and<br>Design principlesIs the developed registration module has this capability ?Yes3344/9Key application and<br>Design principlesIs the developed registration module has this capability ?Yes3344/9Key application and<br>Design principlesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the legacy database is de-duplicated and all verified ?Yes3513/3Tender Schedule and Data<br>Is there MSME Exemption?BEP clause prevails   |    |           |                         |  | V  |
| Image: Construct of the state of the st                | 30 | 42/9      |                         | Is the developed registration module has this capability ?                               | Yes  |
| 3144/9Design principlesMedian and<br>Design principlesIs the developed registration module has this capability ?Yes3244/9Key application and<br>Design principlesIs the developed registration module has this capability ?Yes3344/9Key application and<br>Design principlesIs the developed registration module has this capability ?Yes3446/9.1.2Data PrinciplesIs the legacy database is de-duplicated and all verified ?Yes3513/3Tender Schedule and Data<br>Is there MSME Exemption?Is there MSME Exemption?BEP clause prevails   |    |           |                         |  | V  |
| 32   44/9   Key application and<br>Design principles   Is the developed registration module has this capability ?   Yes     33   44/9   Key application and<br>Design principles   Is the developed registration module has this capability ?   Yes     34   46/9.1.2   Data Principles   Is the legacy database is de-duplicated and all verified ?   Yes     35   13/3   Tender Schedule and Data<br>Is there MSME Exemption?   BEP clause prevails  | 31 | 44/9      |                         | Is the developed registration module has this capability ?                               | Yes  |
| 32 44/9 Design principles   33 44/9 Key application and<br>Design principles Is the developed registration module has this capability ?   34 46/9.1.2 Data Principles Is the legacy database is de-duplicated and all verified ?   35 13/3 Tender Schedule and Data<br>Is there MSME Exemption? BEP clause prevails  |    |           |                         | le ale a develare e develation estado de la calificia de 1990 - 2                        | Vec  |
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| 33   44/9   Design principles     34   46/9.1.2   Data Principles   Is the legacy database is de-duplicated and all verified ?   Yes     35   13/3   Tender Schedule and Data   Is there MSME Exemption?   BEP clause prevails   |    |           |                         | lethe developed registration module has this same hilts: 2                               | Voc  |
| 34   46/9.1.2   Data Principles   Is the legacy database is de-duplicated and all verified ?   Yes     35   13/3   Tender Schedule and Data   Is there MSME Exemption?   BEP clause prevails   | 33 | 44/9      |                         | is the developed registration module has this capability ?                               | res  |
| 35 13/3 Tender Schedule and Data Is there MSME Exemption? BEP clause prevails  | 24 | 16/0 1 2  |                         | Is the logacy database is do duplicated and all verified 2                               | Voc  |
| 35 I 13/3  | 54 | 40/ 3.1.2 |                         |  |  |
|  | 35 | 13/3      |                         |  | RFP clause prevails  |
|  |    |           | Sileets                 |  |  |

|     |          |                            | · · · · · · · · · · · · · · · · · · ·   |   |
|-----|----------|----------------------------|---|---|
|     |          | 4. Minimum Eligibility     | Is there an exemption for this Clause? Or does an ISO 27001:2013 Certifcate acceptable?   |   |
| 36  | 10/4 1 5 |                            |   |   |
| 30  | 18/4.1.5 | Criteria (MEC) & Technical |   | RFP clause prevails   |
|     |          | Evaluation System (TES)    |   |   |
|     |          |                            | Will you consider the implementation experience of Tomcat webserver as an alternate to    |   |
|     |          | 4. Minimum Eligibility     | Jboss Wildfly server and MySQL/MariaDB/SQL Server as an alternate to Postgres Sql         |   |
| 37  |          | Criteria (MEC) & Technical |   |   |
|     | 40/400   | Evaluation System (TES)    |   |   |
|     | 19/4.2.3 |                            |   | NO  |
| 38  |          |                            | Is there is an exemption for this. Will you consider Bachelor of Science in other streams |   |
|     | 20/4.2.4 | Educational Qualification  |   | NO  |
| 39  |          |                            | Whether the Google map API cost should be budgeted by the bidder or TNEGA will provide    |   |
| ••• | 34/8.6.c | Web portal                 | this  | The Department of Employment & Training will bear the cost                                      |
| 40  | 38/8.8.4 | employment Assistance sch  | Which payment gateway to be integrated?   | IFHRMS to be integrated   |
| 41  |          |                            | Will TNEGA bear the Provider and usage cost for Mail notifications/SMS and Whatsapp       |   |
| 41  | 39/8.8.4 | employment Assistance sch  |   | The Department of Employment & Training will bear the cost                                      |
|     | 33       | Data Migration             | a) How much data is there to be migrated ?  | a) Approximately 30 GB data b) Yes c) There is no such type of data                             |
| 42  |          |                            | B) Will data migration involve data cleansing ?   |   |
|     |          |                            | C) Are there hard data to be entered ?  |   |
|     | 33       | Training                   | a) How many resources are to be trained ?   | a) Approximately 200 b) Admin and exchage users c) yes d) NO                                    |
|     | 55       |                            | B) What are the levels of training required ?   | a) Approximately 200 b) Admin and exchage users of yes up no                                    |
| 43  |          |                            |   |   |
|     |          |                            | C) Can training be done online ?  |   |
|     |          |                            | D) Will training be an ongoing process ?  |   |
| 44  | 40       | 8.8.6.AI based chatbot     | a) Will there be a transfer from Chat bot to a real chat                                  | a) NO b) NO   |
|     |          |                            | b) Will there be chat bot to voice bot transfer ?   |   |
|     | 41       | 8.13. User Management &    | Need details of this time base actions ?  | System should have a capability for user management based upon date and time. E.g, Disabling an |
| 45  |          | Administration             |   | user at a specific date & time.   |
|     |          |                            |   |   |
|     | 41       | 8.13. User Management &    | Need to know the various inputs required for HRMS systems.                                | Input information will be provided by the department during SRS phase.                          |
| 46  |          | Administration             |   |   |
|     |          |                            |   |   |
|     | 42       | 8.15. Configuration        | What are the levels of escalations expected ?   | Will be decided in SRS phase.   |
| 47  |          | System                     |   |   |
|     | 45       |                            | What kind of de-duplication application is required ?                                     | A) & B) Before saving if there is duplication data the system should ask for confirmation       |
| 48  | 45       | 5.1.2 Data Principles      |   | A) & b) before saving it there is duplication data the system should ask for commutation        |
| 40  |          |                            | A) Should historical duplicate records be removed ?                                       |   |
| 10  |          |                            | B) Should new records getting duplicated be stopped ?                                     |   |
| 49  |          | General                    | Need details of the application Architecture  | will be provided by the present onsite supporter during SRS phase.                              |
| 50  |          | General                    | Need the specification of Deployment Architecture   | will be provided by the present onsite supporter during SRS phase.                              |
| 51  |          | General                    | How many concurrent users are there   | Non season 3000 to 5000 users. During July august and September 50000                           |
| 52  |          | General                    | What is the number of transactions per day  | Approximately 2-5 actions per user.   |
| 53  |          | General                    | Need the maximum size of write transaction per year                                       | Approximately 2-5 actions per user.   |
| 54  |          | General                    | Is there any document upload required   | Non employment Assistance module 100 MB data  |
|     |          | General                    | What is the file Upload size in MB  | Non employment Assistance module 100 MB data  |
| 55  |          |                            |   |   |
|     |          | General                    | What is the file upload per user required   | pdf   |
| 56  |          |                            |   |   |
|     |          | General                    | What is the database back policy  | As per industry standards   |
| 57  |          |                            |   |   |
| 58  |          | General                    | What is database retention policy   | As per industry standards   |
| 58  |          | General                    |   |   |
|     |          |                            | What is Data recovery policy  | As per industry standards   |
| 60  |          | General                    | What is the required recovery Point of Object   | As per industry standards   |
| 61  |          | General                    | What is the Recovery Time of Object   | As per industry standards   |
| 62  |          | General                    | What is the Data Archival Policy  | As per industry standards   |

| 63 | General | What is the Project Budget ?  | The bidder has to assess the scope of work and the terms & conditions of the RFP and accordingly quote his bid price. |
|----|---------|---|---|
| 64 | General | Please allow EMD Exemption for MSME & NSIC companies.   | RFP clause prevails   |
| 65 |         | You have given a condition "The bidder should have successfully Implemented, at least One<br>End to End Web based application system during last 5 years as on date of submission of bids<br>in India where the value of the project should be at least Rs.50 Lakh" – please amend this<br>clause as The bidder should have successfully Implemented, at least One End to End Web<br>based application system during last 7 years as on date of submission of bids in India where<br>the value of the project should be at least Rs.50 Lakh and accept running projects also. | RFP clause prevails   |
| 66 |         | You have given a condition of an office in Tamilnadu as an Eligibility criteria. In the digital age physical office is not of much relevance as everything happens over Internet and we have been handling our clients successfully.  | RFP clause prevails   |

|                    |                           | Tender Ref No: TNeGA/OT/DET/2022-2023  |   |  |  |
|--------------------|---------------------------|--|---|--|--|
| Corrigendum to RFP |                           |  |   |  |  |
| S.No.              | Page<br>No./Clause/Sub Cl | For (As per RFP)   | Read As   |  |  |
| 1                  | 13/2/Row 8                | Due Date and Time for Bid Submission On 25-01-2023 up to 16:00 hrs.  | Due Date and Time for Bid Submission On 08-02-2023 upto 16:00 hrs.  |  |  |
| 2                  | 13/2/Row 9                | Date, Time and Place of Opening of Technical<br>Bids On 25-01-2023 @ 16.30 hrs.  | Date, Time and Place of Opening of Technical<br>Bids On 08-02-2023 @ 16.30 hrs.   |  |  |
| 3                  | 22                        |  | Add new clause 4.4 as given below:-<br>4.4. Final Evaluation of Bid<br>a. The Final Evaluation will be done on Quality-cum-Cost-Based-System (QCBS) with the weightage<br>of Technical & Financial bid (Price bid) score in the ratio 70 : 30. The final evaluation of shall be done<br>as described below,<br>- The marks scored in Technical Bid will be evaluated as follows:<br><b>TN = TB / TMax* 100</b><br>TN = Normalized technical score of the bidder under consideration<br>TB = Evaluated technical score for the bidder under consideration<br>TMax = Maximum technical score for any bidder<br>- For Technically Qualified Bidders, the commercial scores will be calculated as <b>FN = FMin / FB * 100</b><br>Where FN = Normalized financial score of the bidder under consideration<br>FB = Evaluated cost for the bidder under consideration<br>FB = Evaluated cost for the bidder under consideration<br>FM = Minimum evaluated cost for any bidder<br>- Both the Technical Bid mark & Price Bid mark will be added to arrive at the total mark as follows:<br><b>BN = 0.7 * TN + 0.3 * FN</b><br>Where BN = overall score of bidder under consideration<br>FN = Normalized financial score for the bidder under consideration<br>FN = Normalized financial score of the bidder under consideration<br>FN = Normalized financial score of the bidder under consideration<br>FN = Normalized financial score of the bidder under consideration<br>EN = Normalized financial score of the bidder under consideration<br>EN = Normalized financial score of the bidder under consideration<br>EN = Normalized financial score of the bidder under consideration<br>EN = Normalized financial score of the bidder under consideration<br>EN = Normalized financial score of the bidder under consideration<br>EN = Normalized financial score save 'tied', the bidder securing the highest technical score will be<br>adjudicated as the Successful Bidder for award of the Project. |  |  |
| 4                  | 27/6.5.3(d)               | Bidders who satisfy the MEC (4.1), scored 70 or more out of 100 in TES (4.2) and has quoted the lowest rate (Total Bid Price) in the price bid will be declared as successful bidder (L1).   | Bidders who satisfy the MEC (4.1), scored 70 or more out of 100 in TES (4.2) and has highest QCBS score (H1) per Cl. 4.4 (Final evaluation of bid) would be declared as the successful bidder (H1).   |  |  |
| 5                  | 27/6.6 (a)                | Negotiations will be conducted with the successful (L1) bidder for improvement in the scope of work, specification, further reduction in bid price and advancement of delivery schedule.   | Negotiations will be conducted with the successful (H1) bidder for improvement in the scope of work, specification, further reduction in bid price and advancement of delivery schedule.  |  |  |
| 6                  | 27/6.7 (a)                | Award of Contract (Letter of Acceptance) shall be issued online through https://tntenders.gov.in to the successful (L1) bidder. After acceptance of the tender and LOA issued by TNeGA, the successful bidder (L1) shall have no right to withdraw their tender or claim higher price. | Award of Contract (Letter of Acceptance) shall be issued online through https://tntenders.gov.in to the successful (H1) bidder. After acceptance of the tender and LOA issued by TNeGA, the successful bidder (H1) shall have no right to withdraw their tender or claim higher price.  |  |  |

| 7 |  | Demand draft or Banker's Cheque payable at Chennai or in the form of unconditional irrevocable Bank<br>Guarantee valid for a period of 30 months from the date of acceptance of the tender on receipt of confirmation<br>from TNeGA. The SD shall be paid within 10 days from the date of issue Letter of Acceptance (LOA) by TNeGA.<br>The SD furnished by the Successful Bidder in respect of the tender will be returned to them after the entire<br>scope of work is executed by the bidder as per the RFP, Contract and as per order(s) issued by TNeGA from time<br>to time during the execution of work and after 3 months from the completion of contract period. The Security<br>Deposit held by TNeGA till it is refunded to the successful bidder will not earn any interest thereof. | tender on receipt of confirmation from TNeGA. The SD shall be paid within 10 days from the date of issue Letter of Acceptance (LOA) by TNeGA. The SD furnished by the Successful Bidder in respect of the tender will be returned to |
|---|--|--|--|
|---|--|--|--|