	Request for Proposal for the Selection of System Integrator for Revamping and Maintenance of the Velaivaaipu web portal for Department of Employment and Training				
	Tender Ref No: TNeGA/OT/DET/2022-2023				
	Reply to the Pre-bid queries				
S.No.	Page No/Clause	Title	Query		Reply
1	36/ 8.8.1	Registration Module	Is the developed module been integrated with other modules ?		Other modules have to be developed based on the data captured through the registration module. Hence it has to be integrated
2	36/ 8.8.1	Registration Module	Is the registration module have the aadhaar integration done while candidate registration ?		Yes
3	36/ 8.8.1	Registration Module	Is the developed module gone through VAPT ?		NO
4	36/ 8.8.1	Registration Module	Is the developed module got the UAT clearence from department ?		Yes
5	36/ 8.8.1	Registration Module	Is the developed module has the detailed fucntional, configurational and implementation documents ;		Yes
6	36/ 8.8.1	Registration Module	Is the developed module has Database table dictionary and key mappings		Yes
7	36	Registration Module	in case if the above details are not available, will TNEGA provide additional fund provisions- because, the vendor might need to build the module from scratch.		The details such as functional,configurational & implementation documents are available with the Department of Employment & Training
8	36/ 8.8.2	Vacancy Module	Approximate levels of approval?		Three level of approval
9	36/ 8.8.2	Vacancy Module	How many validation levels are there, how many filters to be applied.		Age,qualification, %, date of registration, NCO Priority, Community, District,Taluk,Village. 10 or more validation levels and filters
10	37/ 8.8.3	Employment Market Information Module	How are the EMI units defined and managed? Need more clarity		Details of Employees working in Private and Government Employers have to be captured and tabulated
11	37/ 8.8.3	Employment Market Information Module	Approximate number of reports and maximum No. of pages.		Approximately 50 reports. Few (less than 5) reports may have 5000 pages.
12	37/ 8.8.3	Employment Market Information Module	How the EMI works and how we are going to handle?		Details of Employees working in Private and Government Employers have to be captured and tabulated
13	37/ 8.8.3	Employment Market Information Module	is it data entry or API integration? How many stakeholers are involved in this process?		It is not a data entry process. The data of unemployed youth are captrued maintained and sponsored to the employers based on their request.
14	37/ 8.8.4	Unemployment Assistance Scheme	Integration with Whatsapp requires prerequisite from department side. Please confirm if this will be done prior to project completion		Yes
15	37/ 8.8.4	Unemployment Assistance Scheme	Is this data enrty or integration with another system?		Intergation has to be done with 3 more portals
16	37/ 8.8.4	Unemployment Assistance Scheme	What type of integrations? How many interaction points?		It is not a data entry process. The data of unemployed youth are captrued maintained and sponsored to the employers based on their request.
17	37/ 8.8.4	Unemployment Assistance Scheme	Approximate number of rules in coming up with the payment details		5 or more rules Under Uenemployement Assistance module Age, Date of registraion and qualifcation ,income and maximum years.
18	37/ 8.8.4	Unemployment Assistance Scheme	How is the return information received? Will this be data entry by the department?		It is not a data entry process. The data of unemployed youth are captrued maintained and sponsored to the employers based on their request.
19	38/8.8.5	Vocational Guidance	Approximate number of pages in the reports/forms.		10 pages in a reports/forms, however, It depends upon the filters .
20	38/8.8.5	Vocational Guidance	Mode of information update about the career guidance it related links? Is career gudaince part of the scope of only data entry and redirection?		Two types of input will be there. One is the individual institution will input their detail and it will be approved by the concerned district. Another one the admin can update the details
21	38/8.8.5	Vocational Guidance	More details needed to provide effort.cost estimate		Details will be input by the individual or by exchange users
22	38/8.8.5	Vocational Guidance	Approximate number of reports/forms		10 pages in a reports/forms. However, It depends upon the filters.

#	Ref	Section	Query	Response
23	40/8.8.6	AI based chatbot	Does chatbot has to do the any 3rd part integration, get the access and display it here? Does chatbot has to give the analytics report? Does chatbot need conference managment? does it "@mention" feature? Does it has to keep the auditor visitor tracking? Should it maintain any contact management?? Does it need : Any drag and drop option? Any file transfer and file sharing option? Any real-time monitoring feature? Any real-time monitoring? application's progress tracking option? Meeting management? Screen sharing option? Search and filter options? Survey and feedback option? Tagging option? Tasks scheduled job to proceed? Routing facility to live agent? Ticket management system integrated in it? To show any statistics ?? Any content management system in it? Any multichannel feature? Any pro-active chat option??	It should be on online and AI based real time interaction. Does chatbot has to do the any 3rd part integration, get the access and display it here? NO Does chatbot has to give the analytics report? NO Does chatbot need conference managment? NO does it "@mention" feature? NO Does it has to keep the auditor visitor tracking? NO Should it maintain any contact management?? NO Does it need : Any drag and drop option? NO Any file transfer and file sharing option? NO Any real-time monitoring feature? NO Any real-time monitoring? NO application's progress tracking option? NO Meeting management? NO Screen sharing option? NO Search and filter options? SEARCH OPTION FOR TEXT BASED GUIDED CONVERSATION REQUIRED. Survey and feedback option? NO Tagging option? NO Tasks scheduled job to proceed? NO Routing facility to live agent? NO Ticket management system integrated in it? NO To show any statistics ?? NO Any content management system in it? NO Any multichannel feature? NO Any pro-active chat option?? NO
24	40/8.9	Bilingual	Assumption is the department will provide all relavant contents. Please clarify	YES
25	40/8.11	Legacy Data Migration	To migrate the legacy data, will the database dictionary be provided.	Yes
26	40/8.11	Legacy Data Migration	How many years of data need to be migrated into new system and approximate volume of the data.	(1970 to till date). Approximate volume is 30 GB.
27	40/8.12	Third Party Integration	Please provide more clarity	Entry level portal will be tnvelaivaaippu. Data have to be feched from this to other 3 portals
28	40/8.13	User Management & Administration	Pease provide more clarity on the workflow engine.	Work flow is provided in the section 8.13
29	42/8.15	Configuration System	Need more clarity on record level mapping, workflow management. Number of dynamic reports required	Dynamic reports will be based on the input data and Work flow will be at 3 stages 1. Candidate 2.Exchange users,30 Employers
30	42/9	Key application and Design principles	Is the developed registration module has this capability ?	Yes
31	44/9	Key application and Design principles	Is the developed registration module has this capability ?	Yes
32	44/9	Key application and Design principles	Is the developed registration module has this capability ?	Yes
33	44/9	Key application and Design principles	Is the developed registration module has this capability ?	Yes
34	46/9.1.2	Data Principles	Is the legacy database is de-duplicated and all verified ?	Yes
35	13/3	Tender Schedule and Data Sheets	Is there MSME Exemption?	RFP clause prevails

#	Ref	Section	Query	Response
36	18/4.1.5	4. Minimum Eligibility Criteria (MEC) & Technical Evaluation System (TES)	Is there an exemption for this Clause? Or does an ISO 27001:2013 Certifcate acceptable?	RFP clause prevails
37	19/4.2.3	4. Minimum Eligibility Criteria (MEC) & Technical Evaluation System (TES)	Will you consider the implementation experience of Tomcat webserver as an alternate to Jboss Wildfly server and MySQL/MariaDB/SQL Server as an alternate to Postgres Sql	NO
38	20/4.2.4	Educational Qualification	Is there is an exemption for this. Will you consider Bachelor of Science in other streams	NO
39	34/8.6.c	Web portal	Whether the Google map API cost should be budgeted by the bidder or TNEGA will provide this	The Department of Employment & Training will bear the cost
40	38/8.8.4	employment Assistance sch	Which payment gateway to be integrated?	IFHRMS to be integrated
41	39/8.8.4	employment Assistance sch	Will TNEGA bear the Provider and usage cost for Mail notifications/SMS and Whatsapp	The Department of Employment & Training will bear the cost
42	33	Data Migration	a) How much data is there to be migrated ? B) Will data migration involve data cleansing ? C) Are there hard data to be entered ?	a) Approximately 30 GB data b) Yes c) There is no such type of data
43	33	Training	a) How many resources are to be trained ? B) What are the levels of training required ? C) Can training be done online ? D) Will training be an ongoing process ?	a) Approximately 200 b) Admin and exchage users c) yes d) NO
44	40	8.8.6.AI based chatbot	a) Will there be a transfer from Chat bot to a real chat b) Will there be chat bot to voice bot transfer ?	a) NO b) NO
45	41	8.13. User Management & Administration	Need details of this time base actions ?	System should have a capability for user management based upon date and time. E.g, Disabling an user at a specific date & time.
46	41	8.13. User Management & Administration	Need to know the various inputs required for HRMS systems.	Input information will be provided by the department during SRS phase.
47	42	8.15. Configuration System	What are the levels of escalations expected ?	Will be decided in SRS phase.
48	45	9.1.2 Data Principles	What kind of de-duplication application is required ? A) Should historical duplicate records be removed ? B) Should new records getting duplicated be stopped ?	A) & B) Before saving if there is duplication data the system should ask for confirmation
49		General	Need details of the application Architecture	will be provided by the present onsite supporter during SRS phase.
50		General	Need the specification of Deployment Architecture	will be provided by the present onsite supporter during SRS phase.
51		General	How many concurrent users are there	Non season 3000 to 5000 users. During July august and September 50000
52		General	What is the number of transactions per day	Approximately 2-5 actions per user.
53		General	Need the maximum size of write transaction per year	Approximately 2-5 actions per user.
54		General	Is there any document upload required	Non employment Assistance module 100 MB data
55		General	What is the file Upload size in MB	Non employment Assistance module 100 MB data
56		General	What is the file upload per user required	pdf
57		General	What is the database back policy	As per industry standards
58		General	What is database retention policy	As per industry standards
59		General	What is Data recovery policy	As per industry standards
60		General	What is the required recovery Point of Object	As per industry standards
61		General	What is the Recovery Time of Object	As per industry standards
62		General	What is the Data Archival Policy	As per industry standards

63			General	What is the Project Budget ?	The bidder has to assess the scope of work and the terms & conditions of the RFP and accordingly quote his bid price.
64			General	Please allow EMD Exemption for MSME & NSIC companies.	RFP clause prevails
65			General	You have given a condition "The bidder should have successfully Implemented, at least One End to End Web based application system during last 5 years as on date of submission of bids in India where the value of the project should be at least Rs.50 Lakh" – please amend this clause as The bidder should have successfully Implemented, at least One End to End Web based application system during last 7 years as on date of submission of bids in India where the value of the project should be at least Rs.50 Lakh and accept running projects also.	RFP clause prevails
66			General	You have given a condition of an office in Tamilnadu as an Eligibility criteria. In the digital age physical office is not of much relevance as everything happens over Internet and we have been handling our clients successfully.	RFP clause prevails

		Request for Proposal for the Selection of System Integrator for Revamping and Maintenance of the Velaivaaipu web portal for Department of Employment and Training	
		Tender Ref No: TNeGA/OT/DET/2022-2023	
		Corrigendum to RFP	
S.No.	Page No./Clause/Sub Cl	For (As per RFP)	Read As
1	13/2/Row 8	Due Date and Time for Bid Submission On 25-01-2023 up to 16:00 hrs.	**Due Date and Time for Bid Submission On 08-02-2023 upto 16:00 hrs.**
2	13/2/Row 9	Date, Time and Place of Opening of Technical Bids On 25-01-2023 @ 16.30 hrs.	**Date, Time and Place of Opening of Technical Bids On 08-02-2023 @ 16.30 hrs.**
3	22		Add new clause 4.4 as given below:- 4.4. Final Evaluation of Bid a. The Final Evaluation will be done on Quality-cum-Cost-Based-System (QCBS) with the weightage of Technical & Financial bid (Price bid) score in the ratio 70 : 30. The final evaluation of shall be done as described below, - The marks scored in Technical Bid will be evaluated as follows: **$TN = TB / TMax * 100$** TN = Normalized technical score of the bidder under consideration TB = Evaluated technical score for the bidder under consideration TMax = Maximum technical score for any bidder - For Technically Qualified Bidders, the commercial scores will be calculated as **$FN = FMin / FB * 100,$** Where FN = Normalized financial score of the bidder under consideration FB = Evaluated cost for the bidder under consideration FMin = Minimum evaluated cost for any bidder - Both the Technical Bid mark & Price Bid mark will be added to arrive at the total mark as follows: **$BN = 0.7 * TN + 0.3 * FN$** Where BN = overall score of bidder under consideration TN = Normalized technical score for the bidder under consideration FN = Normalized financial score of the bidder under consideration b. The total mark will be arranged in the descending order. The Highest scorer **(H1)** will be declared as the Successful Bidder. c. In the event the Final scores are 'tied', the bidder securing the highest technical score will be adjudicated as the Successful Bidder for award of the Project.
4	27/6.5.3(d)	Bidders who satisfy the MEC (4.1), scored 70 or more out of 100 in TES (4.2) and has quoted the lowest rate (Total Bid Price) in the price bid will be declared as successful bidder (L1).	Bidders who satisfy the MEC (4.1), scored 70 or more out of 100 in TES (4.2) and has highest QCBS score (H1) per Cl. 4.4 (Final evaluation of bid) would be declared as the successful bidder (H1).
5	27/6.6 (a)	Negotiations will be conducted with the successful (L1) bidder for improvement in the scope of work, specification, further reduction in bid price and advancement of delivery schedule.	Negotiations will be conducted with the successful (H1) bidder for improvement in the scope of work, specification, further reduction in bid price and advancement of delivery schedule.
6	27/6.7 (a)	Award of Contract (Letter of Acceptance) shall be issued online through https://tntenders.gov.in to the successful (L1) bidder. After acceptance of the tender and LOA issued by TNeGA, the successful bidder (L1) shall have no right to withdraw their tender or claim higher price.	Award of Contract (Letter of Acceptance) shall be issued online through https://tntenders.gov.in to the successful (H1) bidder. After acceptance of the tender and LOA issued by TNeGA, the successful bidder (H1) shall have no right to withdraw their tender or claim higher price.

7	28/7.1(a)	The successful (L1) bidder shall have to furnish a Security Deposit (SD) for 5% of contract value by way of Demand draft or Banker's Cheque payable at Chennai or in the form of unconditional irrevocable Bank Guarantee valid for a period of 30 months from the date of acceptance of the tender on receipt of confirmation from TNeGA. The SD shall be paid within 10 days from the date of issue Letter of Acceptance (LOA) by TNeGA. The SD furnished by the Successful Bidder in respect of the tender will be returned to them after the entire scope of work is executed by the bidder as per the RFP, Contract and as per order(s) issued by TNeGA from time to time during the execution of work and after 3 months from the completion of contract period. The Security Deposit held by TNeGA till it is refunded to the successful bidder will not earn any interest thereof.	The successful (H1) bidder shall have to furnish a Security Deposit (SD) for 5% of contract value by way of Demand draft or Banker's Cheque payable at Chennai or in the form of unconditional irrevocable Bank Guarantee valid for a period of 30 months from the date of acceptance of the tender on receipt of confirmation from TNeGA. The SD shall be paid within 10 days from the date of issue Letter of Acceptance (LOA) by TNeGA. The SD furnished by the Successful Bidder in respect of the tender will be returned to them after the entire scope of work is executed by the bidder as per the RFP, Contract and as per order(s) issued by TNeGA from time to time during the execution of work and after 3 months from the completion of contract period. The Security Deposit held by TNeGA till it is refunded to the successful bidder will not earn any interest thereof.